Special Experience Guide

Objective and Responsibilities:
There’s no better way to feel a part of this glorious city than to take part in award-winning special events at the Adler Planetarium.

Our Special Experience Guides strive to provide an excellent visitor experience and help create the magical atmosphere during our unique events. These volunteers provide unparalleled customer experiences by greeting and orienting our visitors to the events, as well as helping to ensure that our visitors continue to enjoy their time during the events through a variety of marvelous non-educational programs. There is no need to become an astrophysicist expert. Special Experience Guides enjoy meeting new people and focus on making memorable moments for museum visitors.

We look to Special Experience Guides to:
• Welcome and orient visitors to the special event and assist them with the registration process
• Facilitate non-educational activities that make support the fun and festive atmosphere of many of our events, including our photo-booths, scavenger hunts, and trivia contests
• Promote the highlights of our events to visitors and suggest specific activities they can do based on their interests
• Help put the special events together by supporting the logistical elements of the events
• Actively contribute to the jubilant atmosphere of our special events by encouraging our visitors to participate in doing science

Qualifications:
Interested? Here’s what we’re looking for:
• Must be 21 and older
• A zest for making someone’s day based on their interests and personal needs
• Comfort in conversing with both individuals and groups of various sizes
• An approachable, outgoing and friendly demeanor; a good sense of humor is important
• Enthusiasm for space science and exploration is a must. (However, a desire to learn or teach the content is not.)
• Be able to stand and walk for 4 hours and lift up to 10lbs
Training and Commitment Length:
Training will consist of:

- Attendance at a general Adler volunteer orientation session
- Special visitor experience workshops
- All other trainings will be on the job with a Public Program staff person or experience volunteer during regular shifts

We ask volunteers in this position to:

- Commit to a minimum of 6 special events per year
  - Adler After Darks shifts generally run from 5:15 – 9:00pm every third Thursday of the month, with some
  - Astro-Overnights shifts generally run from 5:15 – 10:00pm on Fridays over the winter and spring months
- Occasionally represent the Adler Planetarium on weekends during normal business hours
- Make a minimum Commitment of One Year

Minimum age: 21